



Singapore Airlines is the world's most awarded airline, with customers and industry alike recognizing our unwavering commitment to service excellence. We are now inviting suitable candidates to apply for the position of a

## **CARGO OPERATIONS AGENT - m/f/d**

for our Cargo Office at **Frankfurt Airport (FRA)**

### **Your Role:**

- Provide customer service through reservations system and other communication channels.
- Prepare flight and truck plans for ground handling agent.
- Control cargo space ex Germany.
- Monitor and supervise the handling/ ramp operations.
- Assist on any administrative/operation/sales duties.
- Dealing with all customer service matters including complaints and claims.

### **Requirements / Competences:**

- School diploma and commercial apprenticeship required.
- 1-2 years cargo experience or equivalent desirable.
- Good oral and written communication skills in German and English.
- Knowledge of airfreight, logistics, and transportation is desirable.
- Good knowledge of Microsoft Office 365.

Please send your application by email to: **[dech\\_recruitment@singaporeair.com.sg](mailto:dech_recruitment@singaporeair.com.sg)**

Only applications submitted via email and received by 06 June 2025 will be considered.  
For any preliminary inquiries, please contact Marie Lindenberg or Rebecca Plieschke at +49 69 867907-255/-316.