

Press Release

Passenger Service Solutions Expert CMAC Group Joins BARIG Network

- Global facilitator of passenger transport and accommodation services with over 18 years of experience

Frankfurt am Main, August 14, 2025. The Board of Airline Representatives in Germany (BARIG) welcomes CMAC Group, a leader in ground transport, accommodation and disruption management, to its business partner network.

CMAC Group operates in more than 100 countries, working with a trusted global network of 13,000+ small and large vehicle supply partners across the UK, Europe and Australia. Through its partnership with BARIG – which represents over 100 national and international airlines – CMAC Group will further strengthen its European growth strategy and commitment to passenger wellbeing.

Wim Kanon, Managing Director at CMAC Group, says: “We are proud to have been delivering continuity and care during disruption for over 18 years. By joining BARIG, we have a stronger platform to collaborate with airlines operating in the region and further develop our industry-wide solutions.”

CMAC Group arranges the movement of over five million passengers each year and delivers technology-led services for its partners facing cancellations, delays or diversions. This includes Smartlink – a self-service booking technology for hotels and ground transport, allowing airlines to respond faster in case of exceptional circumstances that can lead to disruptions.

Michael Hoppe, BARIG Chairman and Executive Director, says: “We are delighted to welcome CMAC as an innovative partner that helps airlines improve passenger and ground staff experience in exceptional situations. Its presence in our network supports our ongoing efforts to improve processes and service delivery across the aviation sector.”

Further current BARIG topics and news on aviation are available at www.barig.aero/en/news.

BARIG (Board of Airline Representatives in Germany e.V.) represents the interests of more than 100 national and international airlines in scheduled, charter, low cost, and air cargo business. Since the foundation in 1951, the airline association works for the improvement of frame conditions in the aviation industry in Germany and is the key industry contact for politics, authorities, industry, and media. For further information please visit: www.barig.aero, www.linkedin.com/company/BARIG, www.instagram.com/barig.aero, www.youtube.com/@barig_e.v.

BARIG / Board of Airline Representatives in Germany e.V.

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Photo: BARIG e.V. (LTR): Wim Kanon (Managing Director CMAC), Ameer Peeraly (Business Development Manager CMAC), and Michael Hoppe (BARIG Chairman and Executive Director) are looking forward to the exchange. Personal meeting at this year's BARIG & AOC Frankfurt New Year's Event.

About CMAC Group

CMAC Group, established in 2007, facilitates safe and reliable passenger transport and accommodation services for clients ranging from airlines to train operators, corporations and breakdown companies. Offering an unrivalled proposition with its proprietary technology, CMAC delivers consistent and reliable end-to-end services internationally. CMAC combines this technology with its experienced Service Delivery team, ensuring that customer expectations are exceeded whatever the challenges, 24/7/365 days a year. Combining a tech-driven service delivery with hands-on expertise in pre-planning transport and accommodation needs, whilst managing disruption and bespoke requirements sets CMAC apart. In 2024, CMAC Group was acquired by ComfortDelGro Corporation (ComfortDelGro), a leading global mobility service provider committed to providing safe, reliable and innovative transportation solutions. The strategic move amplifies CMAC Group's presence across 12 countries, while enabling the Group to maintain operational independence.

Find out more at www.cmacgroup.com

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