

## **Restarting passenger traffic, ensuring mobility – also during the COVID 19 pandemic**

**Extracts from the joint declaration towards the State Governments by BDL, BARIG, BDO, BAG-SPNV, DB AG, mofair, VDV and the German Federal Ministry of Transport and Digital Infrastructure from April 29, 2020**

### ***Quote***

#### **1. Measures across modes of transport**

- **Nationwide obligation to wear a mouth-nose cover:** A mouth-nose cover is obligatory starting at the age of six in all means of transport including taxis, buses, trains and airplanes. This obligation also extends to train stations, airports, platforms, ferry terminals, gangways, bus stops - in other words: to all access points to the various modes of transport. It applies to local public transport as well as to regional and long-distance transport.
- **Increase cleaning services in vehicles:** The transport companies commit to continue the cleaning intervals in the vehicles and other transport infrastructure intensively and at a high level. Following the detection of a suspected case of corona, the vehicle will be partially or completely disinfected (in consultation with the responsible health authorities).
- **Ensuring increased air circulation** in vehicles, which is necessary to reduce the exposure to viruses and hence the risk of infection.
- **Information and education:** PA announcements, passenger information systems, posters and social media campaigns will be used to raise passengers' awareness of the recommended rules of conduct in public places and on public transport.

## 2. Specific measures for air transport

### 2.1 Measure to protect customers

- **Compliance with the recommended distance regulations at the airport:** Distance markings are used at check-in counters, self-check-in kiosks and in seating areas to implement the recommended minimum distance of 1.5 meters. More attention is being drawn to the possibility of online service processes.
- **Maintaining a safe distance during check-in:** A maximum number of counters should be open to avoid queues. When guiding the queues, barrier tapes ensure that the recommended minimum distance of 1.5 meters can also be maintained to the sides.
- **Keeping a safe distance at boarding:** Airlines and airports will refrain from using apron buses in the pre-/post-flight operations, as far as possible, during the traffic restart phase and instead use exclusively terminal bridges or gangways. If the buses are needed, the number of buses used will be increased in order to reduce the passenger density in the individual vehicles.
- **Extended sanitary measures:** For sanitary hand disinfection, disinfectants are provided in washrooms and places where hand washing is not possible.

### 2.2 Measures to protect employees

- **Mouth-nose-covers:** Employees who are in contact with customers or passengers are equipped with mouth-nose covers.
- **Protective screens:** Check-in counters are equipped with plexiglass protective screens.

***Unquote***